



SureStream (A)

The best fully-managed business grade ADSL broadband available on the market

Building on the success of our innovative SureStream portfolio, Easynet Connect has responded to business demand for exponential growth in bandwidth due to on-going uptake of cloud based solutions and high-volume downloads with the launch of SureStream (A).

Available nationwide, SureStream (A) is a reliable and low cost dedicated business-grade Internet access service. SureStream (A) comprises of multiple pairs for built in resiliency and offers very high bandwidth. We offer a 'non-stop' 24/7/365 Customer Support centre ensuring maximum service availability and unlike our competitors, a guaranteed Service Level Agreement (SLA) with a 9 hour fix.

Priced competitively, coupled with super-fast speeds, this service is ideal for users who are heavily dependent on their Internet connections to maintain their business effectiveness.

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SureStream (A)

Key features and benefits

Bandwidth options between up to 60Mb download and up to 4Mb upload: This very high bandwidth service is ideally suited for multiple users accessing multiple applications or Internet traffic.

Secure and Resilient: SureStream (A) is a bonded service with multiple pairs for built in resiliency – if one copper pair fails there isn't a total loss of service as the others are still in operation. All circuits have asymmetrical bandwidth.

Up to 100% Availability Service Level Agreement: SureStream (A) offers unrivalled Service Level Agreements (SLAs). Such business-grade SLAs are perfect for companies who rely heavily on the Internet for the day-to-day running of their business.

24/7/365 Easynet Connect customer support: Outside office hours support at no extra cost, ensuring round the clock support provided by our knowledgeable team giving further peace of mind for your business critical connections.

9 hour Respond & Repair time: Our target time to respond and repair faults is 9 business hours.

Managed Installation and Proactive service monitoring: Easynet Connect will manage your install and then proactively monitor your bonded ADSL service 24 hours a day, 7 days a week and 365 days a year.

Real time reporting: Enables you to see how your connection is being used and to ensure you are always 'on'.

Nationwide coverage: With 1200 exchanges enabled for this service, Easynet Connect offers greater coverage than any other ISP.

Fully Managed Business Class CPE: To enable full management of your Leased Line circuits.

Why Easynet Connect

An innovative low cost solution is always appealing but supplier confidence is key. Easynet Connect is one of the most established ISPs with a strong heritage. Our Network reach continues to grow as we constantly invest in expanding our geographical reach to ensure we always meet the changing demands of our customers.

With over 1,200 UK Network Points of Presence and 6,030Km of fibre, the Easynet Connect Network has access to over 80% of UK businesses, making it the second largest in the UK.

Easynet has a proven track record of innovation in the UK market. Previous industry firsts from Easynet include being the first ISP to offer broadband services outside the BT Network in 2001 (as part of the national Local Loop Unbundling Project); the first to offer 8Mbps services in 2002; up to 40Mbps service in 2008 and 20-day installation times in 2008.

Together with the management team, Easynet is owned by LDC (Lloyds TSB Development Capital). LDC is the leading mid-market private equity arm of Lloyds Banking Group.

Next steps

For more information or to speak to an account manager call 0800 053 1777 or visit www.easynetconnect.net/contactus