



Fibre Leased Lines

Our Fibre Leased Line service is a reliable and low cost dedicated Internet access service from Easynet Connect.

Available nationwide, Fibre Leased Lines offer always-on connectivity at speeds of 2Mb to 1Gb, backed up with a comprehensive Service Level Agreement (SLA) and 'non-stop' 24/7/365 Customer Support ensuring maximum service availability. To run mission-critical applications Fibre Leased Lines offer the best peace-of-mind for organisations.

Fibre Leased Lines are ideal for businesses requiring an always-on, dedicated, fixed bandwidth connection. This can be used to transport data, Internet, or video and voice traffic.

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Key features

Bandwidth options between 2Mbps to 1Gb: All circuits have symmetrical bandwidth and no contention.

Up to 100% Availability Service Level Agreement: Our Fibre Leased Lines offer unrivalled Service Level Agreements (SLAs) giving peace-of-mind for businesses with critical connections.

Uncontended: Guaranteed bandwidth with no contention on your access circuit and across the network.

24/7/365 Easynet Connect customer support: Outside office hours support at no extra cost, providing round the clock support provided by our knowledgeable team.

9 hour Respond & Repair time: Our target time to respond is 4 hours and repair faults is 9 business hours.

Unlimited IP addresses: We will provide all the IP addresses you need to make a success of your online business.

24/7/365 pro-active service monitoring: Easynet will proactively monitor your Fibre Leased Line service 24 hours a day, 7 days a week and 365 days a year.

Real time reporting: Enables you to see how your connection is being used and to ensure you are always 'on'.

Range of Security Options: Firewalls, Spam and anti-virus filters all available.

Product benefits

Private and secure: Dedicated to your connection only, protecting your mission-critical data traffic. You are able to configure and use the Fibre Leased Line service in any way.

Nationwide coverage: Fibre Leased Line circuits are available between any two points in the whole of the UK, providing the widest range and reach of data services available.

Back Up Options Available: A range of FREE, diverse and resilient back-up options are available.

Pricing

Our Fibre Leased Line pricing is simple to understand. The connection charge includes a managed router, a managed installation with on-site testing and connection of your service. The fee we quote you is the total cost to get you up and running. There are no hidden charges.

Recommended Service and Back-Up options

Fibre Service	FREE Back up Options	SLA Guaranteed
25Mb	ADSL 2+ (up to 20Mb)	100%
50Mb	EtherStream (10Mb)	100%
100Mb	EtherStream up to (40Mb)	100%

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Back up options

Resiliency is important to our customers and a back up circuit is now standard practice. In the event of a network fault, your circuit will fail over to a back up circuit which provides up to 40Mb of symmetrical DSL data traffic – such as our EtherStream service. This ensures that business critical traffic such as email can continue to be delivered.

ADSL 2+ is also provided as a back up option and is ideal for the lower speed end of the Fibre Leased Line portfolio.

Why Easynet Connect

An innovative low cost solution is always appealing but supplier confidence is key. Easynet Connect is one of the most established ISPs with a strong heritage. Our Network reach continues to grow as we constantly invest in expanding our geographical reach to ensure we always meet the changing demands of our customers.

With over 1,200 UK Network Points of Presence and 6,030Km of fibre the Easynet Connect Network has access to over 70% of UK businesses, making it the second largest in the UK.

Easynet has a proven track record of innovation in the UK market. Previous industry firsts from Easynet include being the first ISP to offer broadband services outside the BT Network in 2001 (as part of the national Local Loop Unbundling Project); the first to offer 8Mbps over traditional copper services in 2002; first to launch EFM (Ethernet First Mile) in the UK, with up to 40Mbps service in 2008 and 20-day installation times in 2008.

Together with the management team, Easynet is owned by LDC (Lloyds TSB Development Capital). LDC is the leading mid-market private equity arm of Lloyds Banking Group.

Next steps

For more information or to speak to an account manager call 0800 053 1777 or visit

www.easynetconnect.net/contactus