



Easynet Connect removes contention on all SDSL connections

- All new and existing connections upgraded for no extra charge
- Largest SDSL footprint in the UK now comes with guaranteed bandwidth

London, 5th July 2010: Easynet Connect, one of the leading ISPs for small and medium sized businesses in the UK, has announced today that all customers with an [SDSL internet connection](#) running on its network will now be guaranteed a fully uncontended line, at no extra cost. This means they will not have to share any of the upload or download capacity of their connection with other users, and will always have a guaranteed amount of bandwidth available. Having an uncontended connection is ideal for small businesses with sophisticated requirements such as VoIP, cloud computing, high volume email usage and multi-site networking.

Chris Stening, MD of Easynet Connect, explains: “Just as businesses are using their internet connection to support more of their key business applications than ever before, we are constantly investing and innovating our network to ensure they have the dedicated bandwidth they need to run their business. We have been able to make this improvement to our SDSL service at no extra cost or inconvenience to our customers because of the continual investment we have made in our core network over time.”

“With the largest SDSL footprint in the UK, we offer SDSL to over 70% of all SMEs in the UK – more than any other provider. By removing the contention on these connections, we are reaffirming our commitment to delivering the highest quality internet connectivity for UK businesses. While some providers may offer low-cost SDSL connections, few can promise that their bandwidth will be guaranteed, unlimited and backed up by a service level agreement as robust as ours.”

In addition to supporting businesses’ needs today, Easynet Connect SDSL can be easily upgraded to its SDSL-based [SureStream](#) service, which offers symmetrical, uncontended speeds up to 8Mb.

The process of upgrading its SDSL customers has been completed and all lines are now uncontended.

About Easynet Connect SDSL

Easynet Connect's SDSL connection delivers symmetrical bandwidth of up to 2Mb over existing telephone lines, with no download limits. All equipment is provided fully configured, and remotely managed for the customer. Easynet Connect also offers a fully managed service, backed with service level guarantees, contracted response times and 24x7 monitoring and customer support for a flat-rate subscription price with no hidden extra costs. You can use Easynet Connect's [SDSL checker](#) to see availability.

Relevant Links

- For more information visit <http://www.easynetconnect.net/products/sdsl.aspx>

Tags

- Easynet, Easynet Connect, SDSL, internet connectivity

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About [Easynet Connect](#)

[Easynet Connect](#) is a leading provider of quality connectivity and internet access for small to medium size businesses.

Established in 1994 and part of BSkyB Group, Easynet Connect is one of the largest networks in the UK with 6030km of fibre and last mile access to more than 70% of UK businesses via a network of more than 1,200 unbundled exchanges.

Easynet Connect is the first ISP to launch a reliable fixed-rate 100 Mbps fibre service across London, as well as being the first in the UK to have provided DSL services over an unbundled local loop and has pioneered managed LLU services for business. Easynet Connect's services range from business class ADSL and SDSL through to high-quality, [leased line equivalent](#) and Ethernet based services. Our [SDSL coverage](#) is currently the most extensive in the UK.

We offer a range of uncontended symmetrical speeds up to 1Gbps, all backed by 24x7 UK-based network monitoring and customer support, 99.9% Service Level Guarantees and an enviable 95% First Time Fix rate.

Our 20-day installation pledge for some of our EtherStream and SureStream products is the shortest of the few installation pledges currently available on the market.

For more information visit www.easynetconnect.net or call 0800 053 1777

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