



Easynet Connect launches SureStream (A) 60Mb broadband service

More businesses can benefit from reliable and resilient broadband with Easynet Connect's SureStream (A) service

London, xx May 2011 – [Easynet Connect](#), one of the UK's leading providers of quality connectivity and internet access for businesses, has today announced the launch of its market-leading SureStream (A) service.

This new fibre-speed service uses Easynet's extensive UK network to offer business grade broadband with up to 60Mb download speed. Covering over 80% of businesses at launch, this service eclipses the limited rollout of fibre-speed services from other operators. It will also offer businesses an availability guarantee of up to 100%, as well as same day fix with 95% of all faults fixed first time in the unlikely event of a problem.

The service is likely to prove of particular interest to businesses moving their systems to the cloud. With the corporate network forming the backbone of any successful cloud strategy, SureStream (A)'s speed and resiliency will help businesses to make the most of their cloud investments.

Neil Gallagher, Sales Director, Easynet Connect, explains: "With the addition of SureStream (A) to our portfolio, we have responded to customer demand for exponential growth in bandwidth due to the uptake of cloud based solutions and high-volume downloads.

We are pleased to be able to offer another solution which provides high quality broadband access and sure-fire resiliency achieved by using the best business class Cisco routers.

SureStream (A) customers will also have access to Easynet Connect's industry-leading customer service and support, including 24/7 network monitoring, a UK-based call centre and a dedicated account manager.

SureStream (A) - Key Facts

- 60Mb download speed and 4Mb upload speed
- Nationwide coverage
- Fully managed business class Customer Premise Equipment
- Dedicated customer service support:
 - 24/7 network monitoring
 - UK-based call centre with a dedicated account manager
 - Guaranteed fix time of 9 hours
 - 95% first time fix rate

About [Easynet Connect](#)

[Easynet Connect](#) is one of the UK's leading providers of quality connectivity and internet access for small to medium size businesses. Its services range from business class ADSL and SDSL through to high-quality, leased line equivalent and Ethernet based services. It is the first ISP to launch a reliable fixed-rate 100Mbps fibre service across London.

Together with the management team Easynet is owned by LDC (Lloyds TSB Development Capital). LDC is the leading mid-market private equity arm of Lloyds Banking Group.

For more information visit www.easynetconnect.net or call 0800 053 1777.

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